### Reimagine

Sourcing



# End-to-End digital omni-channel sourcing platform

### **Opportunities**

Challenges

Digital market places have emerged. Therefore, access to consumers through digital platforms has become easy.

Sourcing can be done through new digital channels. A low cost acquisition is possible. Customers are available on multiple digital channels

The digital lifestyle is boosting consumer buying and changing consumer preferences. Big opportunities for BFSI companies to make use of the change.

There is a possibility to build and rebuild new models of customer acquisition without incurring additional cost.

Consumers are demanding better experience. They are moving towards digital channels. How to balance traditional and digital?

How to build comprehensive digital channels for sourcing? How to digitize existing channels and how to innovate new possibilities?

Operational and business challenges still exist: high cost of operation, lower span of control and poor visibility. How does one leverage digital in right way to empower the existing channels.

How to be nimble and 'enterprise' at the same time? How to source in new markets? While it is important to leverage digital, security is also of utmost concern.

### Reimagine

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ENSource: the new age sourcing platform that helps you ride the digital wave like a pro



#### Go Omni Channel digital



#### Single digital platform for all channels

Tele-calling Field sales Dealership In-branch sales Web Mobile

Tell us any channel and we have tools to map it into our fully end to end digital platform

#### Reimagine

#### Do the impossible



#### Instant soft offers to customers

Instant KYC document validation from the field

Real time visibility into sales performance

Geo tracking of sales; Field efforts tracking

Build low cost customized sourcing models

Payments in any mode

#### Leverage Technology



Designed to leverage current and future technologies

Best practices from across the world

Ride the wave of the technology evolution

Maximize core investments

Future proof your organization and investments

ENSource will be your fully digital end-to-end omni-channel customer acquisition platform

Mobility for anywhere anytime sourcing

Paperless application Digital KYC document capture Citizen ID database integration

Biometric authentication

### **Re**imagine

### Allocation Engine that connects all channels

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Automated lead allocation

Central allocation platform for all channels

Real time reporting for all channels

Real time status updates

### Best of usability design and reporting



Next Generation User Interface Intuitive apps and applications Standardizations and compliance for BFSI inbuilt

Central dashboard reporting.

### Connects to your core systems

CRM Core banking

Loan Origination Software

### Design and digitize any sourcing model (distributed, centralized, outsourced) ENSource will give you a truly end-to-end digital experience



	Controling d	Distribute d Drag also	
	Centralized	Distributed Branches	Distributed Outsourced
Tele-caller	•		
Field Sales			
Dealership		•	
Agency Banking			
Field Application and KYC			
In-branch sales and application	•		
Central Processing			

Enter the new connected world where your customers and staff have a seamless digital experience



## Secure and Compliant

## Tested against top hacking standards

Certified for OWASP Top 10 security vulnerabilities

50 point checklist of international standards

#### Secure SDLC process

Secure coding

2

Secure code review

Security testing of every release

#### Secured Facility

3

ISO27001 certified facility

Open to a third party audit as mandated by our customers

Reimagine

ENTERPRISE