

Terms and Conditions for Hire

We want everyone to have a fabulous experience at their sleepover party and for that reason we take Health and Safety very seriously. The last thing anyone wants is a great event being ruined by unfortunate accidents or mishaps. For insurance reasons we also need to ensure that you are aware of all the rules and regulations surrounding your hire.

We ask that you carefully read and sign our Terms and Conditions for Hire when we deliver your sleepover party hire equipment.

Applicable for hire of all sleepover party equipment

1. These terms and conditions apply to all orders given to and accepted by The Happy Wigwam Company. In these conditions "you" means the hirer of any equipment and "we" means The Happy Wigwam Company. The terms and conditions can only be varied in writing by a representative of The Happy Wigwam Company.
2. You must pay the full balance due for hire of the equipment (as set out in any invoice from The Happy Wigwam Company) 7 days prior to the day of delivery of the equipment. This is a condition of the contract and we reserve the right to refuse to deliver the equipment without any liability for any consequential loss to you if you have not done so.
3. We will deliver the hire equipment to you on the date and at the address specified on the booking form.
4. You must ensure the area in which the equipment is to be set up is cleared of furniture at the agreed arrival time. We cannot assist in moving heavy items of furniture or other items. Access to the space should also be clear to allow the equipment to be delivered safely.
5. It is your responsibility to measure the space required to accommodate the camp set up. No recompense will be given if equipment cannot be fully utilised due to inaccurate measurement of the space.
6. It is the responsibility of you to ensure that all possible steps are taken to avoid injury to users or damage to the hired equipment.
7. A responsible adult, who is not under the influence of drugs or alcohol, must closely supervise the hired equipment at all times.
8. Do not allow children or adults to climb on the hired equipment.
9. Slime, nail polish, face paints, messy foods or chewing gum are not permitted on the hired equipment.
10. Smoking, pets and naked flames are not permitted on or near the hired equipment.
11. The equipment must be returned in an acceptable condition, i.e. clean, unsoiled and undamaged. If it is soiled or damaged the hirer agrees to pay any sums incurred to cover the cleaning costs and any costs of repair, replacement and/or loss of earnings as a result of the equipment being out of commission.
12. You agree to allow photographs to be taken of the equipment once set up at your address and the images being used on social media and other platforms for promotional use. No images showing children will be used without consent.
13. The Happy Wigwam Company and/or any of their agents, employees, directors or other representatives shall not be held liable for any injury, loss or damage to persons or property sustained as a result of any failure by any person to follow these terms and conditions or any other rules, instructions or conditions given to you (including but not limited to specific instructions and guidelines for the hire equipment) by any representative of The Happy Wigwam Company, either verbally or in writing, before or during the hire period.

PAYMENT DETAILS & CANCELLATION POLICY

Payment should be made by bank transfer:

Account No. - 10418662

Sort Code. - 80-47-87

Reference – Name and party date

A deposit of £20 is required to secure your booking. The balance is due 7 days prior to your party date.

If you wish to cancel your booking a full refund of the deposit will be given up to 2 weeks prior to the party date. 50% of the deposit will be refunded for cancellations made with less than 2 weeks' notice and no refund will be made for cancellations made with 7 days or less notice. However, exceptional circumstances will be considered.

A damages deposit of £30 is also required. This is fully refundable once the equipment has been checked and found to be in order at collection after your party. Should damage to any of the equipment occur, a reasonable and fair deduction may be made.

WHAT IS INCLUDED

We provide hire of the following for each camp member:

Wigwam

Anti-allergy foam mattress, mattress protector and fitted sheet

Anti-allergy duvet and cover or sleeping bag

Themed cushion

Tray table

Night light/lantern

Fairy lights

Decorative accessories

Chalk board name sign

Drinks bottle

A complimentary sleep mask and bag of sweets is also provided for each child.

1 NIGHT HIRE UNLESS OTHERWISE AGREED.

THE EQUIPMENT WILL BE COLLECTED BETWEEN 10AM AND 2PM THE DAY AFTER YOUR PARTY.

SIZES

Each wigwam set up is approximately 160cm x 85cm. If the table is placed in front of the wigwam the space needed is approximately 2m x 85cm for each wigwam. Tables can be placed on or over the end of the mattress to save space. The wigwams can also be set up in various configurations. **Please measure the area you wish your camp to be set up to ensure you have enough space.**